Tommy Takahashi

DEI(AB) | Software Engineer | Product Management | Ruby on Rails | PostgreSQL | 🏳️‍🌈

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SUMMARY
Experienced team leader with a decade of proven success in driving growth, achieving KPIs, and optimizing strategies. Skilled in workforce management, data analytics, and passionate about leveraging technology to create efficient solutions. Seeking an Associate Platform Engineering role to contribute expertise in back-end development and emphasizing proficiency in languages/frameworks such as Ruby, Rails, SQL, ActiveRecord, and HTML.

SKILLS
Languages/Frameworks: Ruby, Rails, SQL, ActiveRecord, HTML
TDD: RSpec, Capybara, FactoryBot, Faker, WebMock, VCR, Postman, Capybara
Tools/Workflows: Git, GitHub, MVC, OOP, SOA, RESTful APIs, Trello, Miro
Exposure: CSS

PROJECTS
Tastea Tea (solo) - Tastea Tea GitHub Repo   **January 2023**
Tastea Tea is an API project focused on handling tea subscriptions within the Tastea Tea platform. This Rails-based API facilitates the management of tea subscriptions, allowing users to subscribe, cancel, and view subscription details through dedicated endpoints.
- Designed to provide a seamless experience for users interacting with tea subscriptions on the Tastea Tea platform. Users can subscribe to various tea services, cancel subscriptions, and retrieve detailed information about their active and canceled subscriptions.
- Tech Stack: Ruby, Rails, RSpec, ActiveRecord, SQL, Postman

Rails Engine (solo) - Rails Engine GitHub Repo   **October 2023**
Rails Engine Lite is a solo-developed API project designed to serve as a backend for an e-commerce platform. It provides a variety of API endpoints for managing merchants, items, and related data. The project aims to demonstrate proficiency in building a JSON API compliant with the JSON API spec and adhering to RESTful conventions.
- Built the project as an API-only Rails project, integrated SimpleCov for test coverage tracking, imported database data from a provided dump file, and implemented a set of RESTful endpoints while creating error responses for enhanced user feedback.
- Tech Stack: ActiveRecord, Ruby, Rails, SimpleCov, JSON API, PostgreSQL, Postman, RSpec

PROFESSIONAL EXPERIENCE
Workforce Management Analyst | Snapdocs, Remote   **April 2021 - Nov 2022**
- Optimized and published weekly rosters for **180+** individuals in Calabrio, exceeding SLA goals of above **90%** through Ad-Hoc (Zendesk) and Real-Time (Slack) adjustments.
- Facilitated the Weekly Business Review for Operations stakeholders, offering in-depth analysis, performance insights, hiring needs, shrinkage analysis, and communication updates related to workforce management.

Retail Management Experience | VS & Co. and Superdry, San Francisco, CA   **Oct 2012 - Nov 2020**
- Served as the regional Workforce Management lead, mentoring emerging leaders in workforce management, and consistently achieving payroll goals with less than a **1%** variance.
- Excelled as the top district leader by consistently exceeding **15%+** of monthly transaction loyalty goals and coached the team to achieve Platinum status beating store KPI goals.

EDUCATION
Accredited Backend Engineering Certificate | Turing School of Software & Design   **Mar 2024**

BA in Critical Race, Gender, & Sexuality Studies | Cal Poly Humboldt   **Dec 2020**

Certification in Diversity, Equity, & Inclusion | Cornell University   **Jan 2021**