ASHLEY TURNER

SOFTWARE DEVELOPER | MANAGER | TRAINER | MENTOR

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SUMMARY

People-focused store manager and trainer with over 14+ years of experience building teams and representing the brand. Skilled at building lasting customer relationships that drive return business. Compassionate leader with a knack for creating customized training and professional development opportunities that shape talented teams. Currently furthering my education at Turing School of Software and Design in the back-end engineering program.

SKILLS

- Ruby
- Ruby On Rails
- Postgresql
- GraphQL

- Active Record
- Bootstrap
- Visual Studio Code
- GitHub

PROJECTS

BrüCycle (group)   8 Days   Github   Deployed Site   **January 2023**

tech stack: Ruby, Ruby on Rails, Postgresql, Bootstrap

- Executed functional code that led to selection for Turing School of Software And Design Demo Competition
- Consumed 3 external API's to aggregate user information

Little Esty Shop (group)   7 days   Github   Deployed Site   **October 2022**

tech stack: Ruby, Ruby on Rails, Postgresql

- Deployed an app to Heroku that lists merchants and their items along with sales data
- Developed API calls to Github to list current contributions

EXPERIENCE

STARBUCKS COFFEE COMPANY

Store Manager & Manager Trainer | Denver, CO   **October 2015 – June 2022**

- Manage all aspects of day-to-day operations for a high-volume Starbucks location in an urban market
- Selected as a store manager trainer, successfully planning and executing trainings for 14 Starbucks store managers
- Co-lead an innovative internal program series focused on partner mental health—leading conversations on self-care and mentoring other managers and supervisors around strategies for improving teams' wellbeing
- Fostered a team culture that reduced store turnover to approximately 10% below the overall company average
- Recognized as Manager of the Quarter in Q3 FY18

EDUCATION

TURING SCHOOL OF SOFTWARE AND DESIGN - BEE   **Denver, CO**

-1500 hours of programming experience over a 7-month intensive, ACCET-accredited software development program

PIERCE COLLEGE   **Puyallup, WA**

Coursework in Business Management