# Mike Wood

## Software Engineer

732-580-8645 • MikeWwood@icloud.com

https://www.linkedin.com/in/michaelwilliamwood/ • https://github.com/MWoodshop

## SKILLS

**Languages/frameworks: Ruby, Ruby on Rails, SQL**
**Testing: Test Driven Development | RSpec | SimpleCov | Capybara**
**Tools/Workflow: Visual Studio Code, Postman, Postico**
**Currently learning: Service Side Applications - Ruby Development with SQL / Active Record**

## SOFTWARE PROJECTS

**Wutz!** (group) github.com/wutz-game | **Tech**: Ruby | Rails | HTML | CSS | Javascript | APIs
Built a full stack front end and back end application that allows a user to create an account, play a daily quiz game, and share their results with friends and family!

- Architected and developed a daily quiz game consisting of:
  - Back-end: Ruby on Rails implementing CRUD functionality and MVC architecture.
  - Data layer: Consumes a third-party API to fetch questions and answers, performs data manipulation, and exposes a new API.
  - Front-end: Built with HTML, CSS, and JavaScript, consuming the new API for a dynamic user experience.

## RELEVANT WORK EXPERIENCE

**North American Bancard (NAB), Troy, MI (Remote Role)**                      2021-2023
Manager of Hospitality Product Management

- Oversaw creation of brand-new SaaS products and maintained existing products of NAB subsidiary companies.
- As Manager of the Product Management team, was the first Product Manager hired to oversee Product Development and supervise Product Managers of the new Hospitality division of NAB.
- Collaborated with Sales, UI/UX, Marketing, and Executives to identify product needs and scope.
- Lead entire product lifecycle end-to-end.
- Created and maintained roadmaps for two products (one released and one unreleased) and analyzed team performance post-sprints.
- Performed competitive analysis to determine market direction.

**Appetize Technologies (NAB), Los Angeles, CA**          2015-2020
Director of Product Management

- As Director of Product Management, headed various product teams through new feature development and error resolution on 12 software products for clients including Live Nation, Disney, Madison Square Garden, and various NFL/MLB stadiums.
- Launched 12 SaaS products over a 5-year period with 100s of features and improvements.
- Headed the management of products that improved client satisfaction ratings from 81 to 93%.
- Improved product security, passed penetration testing, and maintained PCI compliant products.
- Helped grow the company from a staff of 7 employees to over 450 employees.

**Micros Systems, Inc / Oracle Food and Beverage, Columbia, MD (Onsite Role)**     2013-2015
Lead Implementations Specialist

- As Lead Implementation Specialist, led a team of 10 specialists on the delivery and deployment of enterprise software solutions for key clients in the hospitality sector including the Marriott and Ritz-Carlton hotel chains.
- Successfully delivered over 30 product software and hardware upgrades spanning a 12-month period.

**Cafe Colore Restaurant, Freehold, NJ**          2011-2013
Owner / Operator

- As the Owner and Operator of Café Colore, oversaw all business operations including staffing, financial activity, marketing, and administration.

## EDUCATION

**Turing School of Software and Design,** Remote          2023
Certificate — Backend Engineering

**Fairfield University,** Fairfield, CT          2003-2007
Bachelor of Arts Sociology

- 3.4 GPA
- Alpha Kappa Delta Honors Society
- WVOF Campus Radio Station - Station Manager
- Residence Life / Resident Assistant - Townhouse Manager