

# Ashley Plasket • Software Developer

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## SKILLS:

- **Languages/frameworks:** Ruby, Ruby on Rails, SQL, PostgreSQL, JSON, OOP, SOA, GraphQL, HTML/CSS, Python, Javascript
- **Testing:** RSpec, Test Driven Development, Webmock, VCR, FactoryBot, Faker, Capybara, Postman, SimpleCov
- **Tools:** Git, GitHub, Render, Heroku, RESTful APIs, Agile, CircleCI, Miro, OAuth, Visual Studio Code, NewRelic, Google API

## PROJECTS:

EverUse | Group Project | [BE Repo](#) | [FE Repo](#) | [Deployed Site](#)

**Overview:** A full-stack microservices e-commerce web application for a company called EverUse

- Built Rails API with PostgreSQL database, GraphQL for request handling, thorough edge case testing, CircleCI, and Heroku for CI/CD
- Integrated SendGrid for customer email notifications, Google Sheets API for order request management, and Postman for local testing
- Implemented NewRelic for browser monitoring and transaction and error logging, maintaining an average 0.5-second page load time
- Led project management on Miro for a team of 7 developers, employing daily standups and post-sprint retrospectives.
- Practiced mob programming with a team of 3 developers for backend development

CivicVoicePlus | Group Project | [BE Repo](#) | [FE Repo](#)

**Overview:** An app deployed on Render designed to educate and inform users of relevant legislative information

- Utilizing TDD, built a Ruby on Rails API with PostgreSQL, exposed 12 RESTful endpoints, and utilized SQL/AR for database queries
- Implemented Tailwind and Google OAuth for user authentication and Bcrypt for password encryption
- Produced detailed documentation for both backend and frontend repositories
- Collaborated with a team of 3 developers using pair and mob programming, using tools like Miro, Slack, VS Code, and GitHub Projects

## EDUCATION

**Certificate in BackEnd Software Engineering,** [Turing School of Software and Design](#), *remote, 1500 hours* 02/2023 - 09/2023

- Graduated from a 7.5-month, 1500-hour software development program at an accredited ACCET software school
- Built over **13** web applications with well-designed, reliable, and tested code using Ruby, Rails, PostgreSQL, HTML/CSS, Service-Oriented Architecture, REST APIs, and full CRUD functionality; following OOP, TDD, and Agile principles.
- Collaborated with teammates in a remote setting utilizing pair/mob programming, thorough code reviews, & git workflow

**Bachelor of Science,** *University of North Dakota* *Summa Cum Laude, President's Honor Roll, 3.99 GPA*

- Major: Social Work, Minor and Certificate in Nonprofit Leadership and Management

## EXPERIENCE

**Software Engineer Apprentice,** *7Factor, remote, apprenticeship* 01/2024 - 04/2024

- Partnered with a senior engineer to write well-designed, reliable, and tested code for a client's mobile app using TypeScript, React Native, AWS lambdas, and DynamoDb

**Sr. HR Business Partner,** *Ontra.ai, startup legaltech, remote* 04/2022 - 02/2023

- Translated raw data analysis for a team of **100+** Engineering and Product professionals into monthly insights utilizing Google Sheets, pivot tables, graphs, Google Slides, and Canva for visual reporting that drove employee retention, engagement, and performance KPIs
- Developed and delivered **5** customized employee development courses within 6 months utilizing Articulate360 and Rise

**HR Generalist,** *Postscript.io, startup e-commerce tech, remote* 03/2021 - 03/2022

- Streamlined HR processes by implementing an automated ticketing system using Zapier, Slack, and Trello
- Curated all HR documentation, new hire onboarding, and compliance processes in Notion and LMS & trained company-wide
- Pioneered a comprehensive performance management system for a fast-growing **250+** employee company

**HR Generalist,** *CommentSold, startup e-commerce tech, remote* 08/2020 - 02/2021

- Designed user-friendly employee resources, and managed all company-wide HR intranet pages and documentation
- Ensured compliance with labor regulations, and state tax filing of withholding and unemployment for **30+** states

**HR Manager & HRBP,** *Labelive (acquired by IPS) - startup music tech, Franklin TN* 05/2014 - 02/2020

- Advised Executive Leadership on strategic People Ops initiatives, set and achieved quarterly OKRs, and facilitated growth of **22%** per year
- Achieved and maintained **95%** ENPS and engagement scores by designing effective talent management strategies

## CERTIFICATIONS

**Certificate in Executive & Leadership Development Coaching,** *The Academies for Coaching, INC.* *Certificate Received: 10/2022*

**SHRM Certified Professional (SHRM-CP),** *Society for Human Resource Management* 07/2020 - 04/2027