

Noelle Hemphill

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Software Developer | Project Management | TDD | Results Driven | Client Focused

SUMMARY

Backend Software Developer with a background in Account Coordination and Client Support. I have a history of exceeding team key performance indicators with over a 99% customer satisfaction score and a 96% ticket quality score while building and fostering client relationships and building community amongst my team. I am well-versed in managing projects and schedules to allow for high productivity. As a recent graduate of the Turing School of Software and Design, I am uniquely positioned for success as a Junior Software Developer, having spent over 1,700 hours learning not only foundational, hands-on-keyboard coding but also learning techniques that bolster my ability to learn new languages and frameworks. As a software engineer, I am committed to Test Driven Development, clean code practices, and community, leading to more reliable, maintainable, and efficient codebases.

SKILLS

Programming Languages/ Frameworks: Ruby, Rails, Python, Django, CSS

Testing: Test Driven Development, RSpec, WebMock, VCR

Tools/Workflow: Git, GitHub, Heroku, REST APIs, PostMan, Postico, PostgreSQL, SQL, ActiveRecord

Exposure/Learning: Bootstrap, JavaScript

PROJECTS

BoardGameBuddy - BE (group | 3 weeks) - [Repo FE](#) | [Repo BE](#) | [Repo Data](#) | [Deployment](#) December 2023

Board Game Buddy is a full-stack web application designed for board game enthusiasts to find top-rated board games, save their favorite board games, and sort board games by category, number of players, and themes.

- **Tech Stack:** Python, Django, rest_framework, requests
- Consumed and created an API, based on a 150K line CSV.
- Created documentation for the repository as well as the API itself.
- Assisted in “Mob Coding” both of the microservices

QuestQuill (group | 2 weeks) - [Repo FE](#) | [Repo BE](#) | [Deployment](#) November 2023

Companion app for a Dungeon Master to create adventures for their party. We’ve implemented AI to create towns with stories and characters that feel believable. Using the power of AI lifts HOURS of work from the DM as they work to create a campaign.

- **Tech Stack:** Rails, RSpec, Capybara, Heroku, ActiveRecord, SQL, Postico, Bootstrap, CSS, OpenAI API
- Created documentation and helped to establish naming conventions for the team
- Handled mobile styling for the user interface using Bootstrap
- Styled HTML views using CSS

PROFESSIONAL EXPERIENCE

Client Support Specialist | Attentive Mobile | New York, New York Sept 2021 - June 2023

- **Wrote** SQL queries to provide analytical data to clients
- **Built and maintained** meaningful client relationships
- **Exceeded** team KPIs | CSAT - 99.2%, Email IRT - 22 mins, Chat IRT - ~1 mins

EDUCATION

Turing School of Software & Design | Denver, CO January 2024
Accredited Backend Engineering Certificate

Colorado State University | Fort Collins, CO August 2020
Bachelor of Arts in Interdisciplinary Liberal Arts