

Joseph Lee

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About: Results-driven business analyst with 3 years of professional experience, pursuing a role in software engineering. A fast learner with a passion for exploring and mastering new technologies, I bring key strengths in problem-solving, analytical thinking, and a commitment to excellence. Primary language and framework is Ruby on Rails, with exposure to CSS, HTML, PostgreSQL, and ActiveRecord, coupled with hands-on experience with tools such as Git, GitHub, Postico, Heroku, Postman, RSpec, and RESTful APIs.

SKILLS

Languages/Frameworks: Ruby, Rails, CSS, HTML, SQL, PostgreSQL, ActiveRecord

Tools/Technology: Git, GitHub, Postico, Heroku, Postman, RSpec, RESTful APIs, GraphQL APIs, JIRA, Confluence

Methodologies/Principles: Test Driven Development, Object-oriented programming, DRY, SRP, Agile Methodology

EXPERIENCE

Business Analyst | Vail Resorts - Feb. 2022 - Jul. 2023 | Broomfield, CO

- Spearheaded development of business, functional, and technical requirements, guiding stakeholders and delivering key documentation including wireframes and use cases.
- Managed the QA Life Cycle, creating efficient test plans and scripts, documenting results, and ensuring seamless test environment coordination.
- Collaborated closely with a cross-functional team, actively responding to evolving business requirements and aligning technologies with strategic needs.

Business Analyst | Tyler Technologies - Feb. 2021 - Feb. 2022 | Lakewood, CO

- Worked closely with development and analyst teams to ensure all aspects of the system specifications are implemented completely, correctly, and on-time.
- Gathered requirements of moderate scope and complexity from a variety of sources to support product development process in an agile environment.
- Performed risk management on incoming customer requests against development effort to accurately portray the return on investment based on development decisions.

Product and Customer Success | Taskade - Jul. 2020 - Jan. 2021 | San Francisco, CA

- Managed communication around product value proposition and engaged with 100+ users daily to better prioritize the engineering roadmap and close sales.
- Helped test new releases and filed new issues and priorities based on testing and customer feedback.
- Began and led documentation process for internal workflows and feature improvements to create standard procedures that future team members may follow.

EDUCATION

Back End Engineering | Turing School of Software and Design | ACCET Accredited | 2023

B.S. Business Management | Metropolitan State University of Denver | Denver, CO | 3.7 GPA | 2020