





Shawn Lee


Software Engineer

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 [Shawnl93](#)

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 Aurora, CO

Summary

Enthusiastic software engineer with a passion for strategic problem-solving and helping others find ease in their everyday lives. My background in technical support has highlighted my ability to adapt to dynamic situations, find root causes, and problem solve effectively in fast-paced environments

Skills

Languages

Ruby, Java, SQL, JavaScript, HTML/CSS

Frameworks

RoR, ActionCable

Developer Tools

GitHub, Git Version Control, PostgreSQL, Heroku, OAuth, Postico, Postman, Trello, MySQL, WebSockets

Technical skills

TDD, CI/CD, OOP, Agile methodologies, REST, MVC, Mocking

Education

Turing School of Software & Design

Certificate in Backend Engineering

2022 - 2023

Nominated to participate in a school-wide application development competition

Projects

EpiTrac

[Deployment](#) | [GitHub](#)

RoR, RSpec, JavaScript, OAuth

- Created a full-stack minimum viable product that was nominated for Demo Comp with four other backend team members
- Promoted daily stand ups to streamline communication and efficient work flow in an agile environment

Lunch and Learn

[GitHub](#)

RoR, RSpec, Postman

- Integrated 3 separate APIs to cross-reference and provide opportunity to search for recipes by country, favorite recipes, and learn more about a particular country
- Structured the backend logic to expose specific API endpoints and data based on predetermined wireframes presented by the frontend team

Battleship

[GitHub](#)

RoR, RSpec

- Collaborated with another team member to practice algorithmic thinking
- Utilized Test-Driven Development to create an Object-Oriented solution for a problem without being given full specifications

Experience

Xfinity

Technical Support

Lone Tree, CO 2013 - 2017

- Resolved level 2 escalated tickets as a tier 1 role
- Ensured 100% customer satisfaction by implementing effective strategies and eliminating root causes of customers issues

Xfinity

Order Management

Lone Tree, CO 2018 - 2022

- Managed 15+ tickets daily with a 99% success rate
- Build new customer accounts according to their contract specifications
- Mentored a new hire for every hiring group and ramped them up for the job

Turing School of Software and Design

Backend Engineering

Denver, CO 2022 - 2023

- Developed over 10 web applications in aggressive 7-14 day development cycles
- Integrated CI/CD to prevent the shipment of unstable code
- Developed applications through TDD while maintaining at least 98% test coverage
- Designed apps based on predetermined user stories, wireframes, or MVP planning