PAUL BENNETT

Backend Software Engineer

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SUMMARY

Creative problem solver with over ten years of IT experience spanning a wide range of roles and technologies. I thrive on learning new technologies and finding novel solutions. I have strong customer service and a passion for helping achieve their goals.

TECHNICAL SKILLS

Languages/frameworks: Ruby 3, Rails 7, Javascript, CSS, Python, SQL, HTML, OOP
Testing: RSpec, Capybara, SimpleCov, Shoulda Matchers Test-Driven Development (TDD)
Tools/Workflow: Postman, Postico, RESTful WebServices, MVC
Currently learning: REST API, Continuous Integration, DevOps

EXPERIENCE

Shambhala Mountain Center – Red Feather, CO   March 2013 – May 2017
IT Manager
- Provided full technical support for guests and over 100 employees.
- Maintained 99% up-time on over 100 workstations across 15 office locations.
- Configured, installed, and maintained a large WiFi network spanning over 20 acres.
- Managed multiple Windows servers in a Windows Domain.
- Ensured connectivity up-time to local service providers and satellite links.
- Performed regular maintenance & configuration of Linux based VOIP site-wide telephone system.

Donor Services Representative
- Maintained and upgraded database of donor contributions.
- Created donor contribution data presentations for board members.
- Collected and processed payments from donors and reconciled database with finance dept.
- Assisted the Donor Manager with the planning and execution of fundraising events.
- Organized thank-you campaigns and gift fulfillment for donors.

Chaparral High School – Parker, CO   July 2008 – July 2010
IT Resource Technician
- Troubleshoot hardware and software issues for over 400 desktop and 200 laptop computers.
- Maintained and secured onsite LAN, WAN and WiFi networks.
- Coordinated custom software package installations for each department's computer lab.

EDUCATION

Accredited Certificate in Backend Engineering   December 2023
Turing School of Software and Design